

**KERALA STATE ELECTRICITY REGULATORY COMMISSION
THIRUVANANTHAPURAM**

No. 171/Con.Engg/ 2026/ KSERC

Dated 23rd September, 2026

NOTIFICATION

**Kerala State Electricity Regulatory Commission (Standards of
Performance of Distribution Licensees)
(Removal of Difficulties) Order, 2026**

WHEREAS, the Kerala State Electricity Regulatory Commission (Standards of Performance of Distribution Licensees) Regulations, 2015 (hereinafter referred to as 'the principal Regulations') came into force on 11th day of January, 2016;

AND WHEREAS, the Commission has amended the principal Regulations to incorporate the provisions of Electricity (Rights of Consumers) Rules, 2020 and its amendments notified by the Ministry of Power, and notified the Kerala State Electricity Regulatory Commission (Standards of Performance of Distribution Licensees) (First Amendment) Regulations, 2026 in the Kerala Gazette Extraordinary No. 1020 dated 6th March, 2026;

AND WHEREAS, the Commission has observed that an inadvertent typographical error has occurred in sub-regulation (1) of Regulation 19 of the principal Regulations, where the brackets and figure (2) have erroneously crept in prior to clause (a), which does not form part of the said sub-regulation and introduces ambiguity in the interpretation of the provisions;

AND WHEREAS, the Commission has further observed that, consequent to the substitution of sub-regulations (15) and (16) of Regulation 4 of the principal Regulations pertaining to the replacement of defective LT and HT meters, corresponding modifications were duly carried out in the Table under Regulation 5 and in SCHEDULE-I of the principal Regulations. However, the corresponding entries against Serial Numbers 10 and 11 of Annexure II were inadvertently left unamended, resulting in a discrepancy between Annexure II and the substantive provisions;

AND WHEREAS, the Commission is satisfied that difficulties have arisen in the interpretation and implementation of the Regulations on account of the aforesaid errors and discrepancies, and the Commission finds it necessary to issue

appropriate orders to remove the said difficulties and to ensure consistency and effective implementation of the provisions of the Regulations;

NOW, THEREFORE, in exercise of the powers conferred by Regulation 31 of the principal Regulations, the Kerala State Electricity Regulatory Commission hereby makes the following order, in public interest and to remove the difficulties aforementioned, namely: —

1. Short title and commencement. – (1) This order may be called the “Kerala State Electricity Regulatory Commission (Standards of Performance of Distribution Licensees) (Removal of Difficulties) Order, 2026”.

(2) It shall come into force from the date of this order.

2. Amendment to Regulation 19. — In Regulation 19 of the principal Regulations, in sub-regulation (1) the brackets and figure (2) occurring before clause (a) shall be omitted.

3. Amendment to Annexure II. — In Annexure II of the principal Regulations, in paragraph 1, —

(i) in Serial Number 10, for the entry in column (2), the following entry shall be substituted, namely: —

“Replacement of defective LT meter owned by licensee as per timelines specified in Regulations 117 and 118 of the Kerala Electricity Supply Code, 2014”;

(ii) in Serial Number 11, for the entry in column (2), the following entry shall be substituted, namely: —

“Replacement of defective HT meter owned by licensee as per timelines specified in Regulation 118 of the Kerala Electricity Supply Code, 2014”.

By Order of the Commission

Sd/-

Rajendran K. V
Secretary